

SUMIT SHRESTHA

DETAILS

ADDRESS

Kathmandu
Nepal

PHONE

984-3770674

EMAIL

emorzstha@gmail.com

SKILLS

Ability to Work Under Pressure

Ability to Work in a Team

Communication Skills

Sales

Inventory Management

Management

Customer Service

Operations

Operations Management

Business Operations

Photography

Marketing Strategies

LANGUAGES

English

PROFILE

Dedicated Customer Service Representative dedicated to providing quality care for ultimate customer satisfaction. Committed to utilizing my skills to further the mission of a company.

EMPLOYMENT HISTORY

Owner, SSmoto (Bike Workshop)

Jan 2074 — Present

Managed all aspects of business operations, including customer service, inventory management, and financial accounting. Developed and implemented marketing strategies that increased customer base by 25%. Enhanced workshop efficiency by introducing new repair and maintenance protocols.

Marketing Manager, Mayur Faucets Pvt. Ltd.
& Panchkanya Dealer

Jan 2071 — Present

Led marketing campaigns that resulted in a 30% increase in sales within the first year. Managed relationships with key clients and stakeholders, improving contract retention rates. Conducted market research to identify new opportunities and areas for expansion.

Photographer, Palpasa Cafe & The Burger
House

Tolé

Specialized in capturing high-quality images to enhance the branding and marketing materials. Managed social media content, resulting in a 20% increase in online engagement. Collaborated with the culinary team to create visually appealing food presentations.

Warehouse Assistant, Pashupati Engineering
Works

Organized and maintained inventory for efficient material storage and access. Assisted in the logistics and distribution of products to clients, ensuring timely deliveries.

EDUCATION